

## A WELCOME LETTER TO NEW CUSTOMERS OF THE RAUMA REGION WASTE MANAGEMENT FACILITY

Rauman seudun jätehuoltolaitos is a municipal company belonging to the city of Rauma. Our main task is to provide the reception, handling, utilization and disposal of municipal waste and to maintain the Hevossuo waste facility.

### Joining the waste transport system

Waste management obligations are based on waste legislation and waste management regulations. According to the Waste Act, all residential properties must join waste management organised by the municipality. Join the waste transport system by filling the joining notification form or contacting our customer service.

#### **Customer service:**

[jatehuollonlaskutus@rauma.fi](mailto:jatehuollonlaskutus@rauma.fi)

tel. 040 833 1060

On weekdays from 9 a.m. to 3 p.m.

### The location of the waste container

The location of waste containers must be arranged so that there are no thresholds, stairs or other obstacles.

The structures and equipment of the site must be sufficiently strong and appropriate so that moving the containers does not cause damage to them.

The waste container should be placed so that the distance from the waste truck to the waste container does not exceed 10 metres. Often, the best place is at the junction of the driveway to the property. If the distance between the waste truck and the container exceeds 10 metres, an extra fee will be charged for every starting 10 metres.

The road must be able to bear the weight of the waste truck, up to 30 tonnes. There shall also be enough room to turn the truck.

Road maintenance in winter is important. Snow and an icy road may prevent the truck from reaching its destination.

The waste collection point must not be used as storage.

### Shared containers

The shared waste container for multiple users is the most economical way to properly handle waste management. The shared container system can consist of two or more properties located close to each other. The waste container must have a contact person, whom the invoice is sent to and which corresponds to the maintenance of the container. The maximum distance for shared container is 1 km in built-up area and 5 km in sparsely populated area.

#### **Information needed of a shared container:**

- the contact person
- collected waste
- the location, size, amount and emptying interval of the container
- properties/persons using the container

## Waste container

### ✓ Lid

An intact lid keeps the waste dry, prevents unpleasant odour and deters pests.

### ✓ Wheels and hand grips

Proper wheels and handgrips ease the transfer of the container and ensure the safety of the waste truck driver.

### ✓ Suitable for mechanical emptying

The waste container must withstand mechanical loading.

- Only sorted burnable waste is allowed to be put in the waste container. Take recyclable waste (metal, glass packages, paper, plastic packages, cardboard packages and end-of-life textiles) to recycling points and hazardous waste, garden waste and large objects (sofas etc.) to Hevossuo waste center.
- Extra waste may be temporarily left in bags (max. 20 kg) next to the waste container for a fee (see the price list).
- Dust or ash should be packed so that it does not leak into the environment when the waste container is emptied. If the dust/ash does leak, a fee will be charged (see the price list).
- The maximum weight of a manually movable waste container is 60 kg. Overweight containers may be left unloaded.

## Do not put to the container

- Flammable and explosive waste
- Liquid waste
- Hazardous waste
- Toilet waste
- Sand or soil
- Large and heavy objects, construction waste
- Electrical devices



## Emptying interval

The longest interval for the emptying of a burnable waste container is four weeks. If the property is composting food waste in a compost bin protected from pests or if the biowaste is collected separately, the emptying interval of the burnable waste container can be extended to eight or even twelve weeks.

Our aim is to always empty the waste container on the same day of the week, but the day may vary by +/- 1 day. If your emptying interval is 4 weeks, the container is emptied every fourth week on the same week day (for example on Monday).

## Waste disposal fee

The billing interval is 3 months.

The waste disposal fee consists of collection fee and transportation fee. The transportation fee also includes the basic fee (eco fee).

Properties are billed according to the number of agreed waste container emptyings. For waste left next to the waste container, or other special services, an additional fee is charged in accordance with the price list.

Waste disposal fee is charged also in cases when the driver hasn't been able to empty the container for reasons not depending on the driver (for example if snow hasn't been shoveled on the property or if the passage to the container isn't sanded or if there's a loose dog on the yard).

If the passageway to the property is blocked because of a road work or other reason not depending on the client, a new collection will be ordered automatically as soon as possible.

## If your waste container hasn't been emptied

Sometimes the waste container may be left uncollected for example if the container is broken or if there's wrong sort of waste in the container or if the passage to the container is blocked or the passageway is impassable.

Report an uncollected waste container to the waste management customer service or RTK palvelu oy (p. 029 029 3090) as soon as possible so a new collection can be ordered.

### **Waste management facility customer service:**

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tel. 040 833 1060

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### **Waste guidance**

[jateneuvonta@rauma.fi](mailto:jateneuvonta@rauma.fi)

tel. 044 403 6116

### **Hevossuo waste treatment centre**

[hevossuo@rauma.fi](mailto:hevossuo@rauma.fi)

tel. 02 834 5954