

A WELCOME LETTER TO NEW CUSTOMERS OF THE RAUMA REGION WASTE MANAGEMENT FACILITY

The city of Rauma periodically tenders the waste transport contracts in its area. Currently, RTK Palvelu Oy is responsible for transporting mixed waste, packaging waste and biowaste from detached houses.

Joining the waste transport system

The Waste Act obliges all residential and leisure properties to be joined to waste management. You can join the municipal waste management system by getting at least a mixed waste container for the property and contacting the Rauma region's waste management facility. The collection of packaging waste and biowaste from a detached house is also possible. In Rauma's central conurbation area, every residential property has an obligation to sort biowaste from 19 July 2024. The obligation can be fulfilled either by composting or by joining the separate collection of biowaste.

Customer service:

jatehuollonlaskutus@rauma.fi

tel. 040 833 1060

On weekdays from 9 a.m. to 3 p.m.

The location of the waste container

The location of waste containers must be arranged so that there are no thresholds, stairs or other obstacles.

The structures and equipment of the site must be sufficiently strong and appropriate so that moving the containers does not cause damage to them.

The waste container should be placed so that the distance from the waste truck to the waste container does not exceed 10 metres. Often, the best place is at the junction of the driveway to the property. If the distance between the waste truck and the container exceeds 10 metres, an extra fee will be charged for every starting 10 metres.

The road must be able to bear the weight of the waste truck, up to 30 tonnes. There shall also be enough room to turn the truck.

Road maintenance in winter is important. Snow and an icy road may prevent the waste truck from reaching its destination.

The waste collection point must not be used as storage.

Shared containers

A shared waste container for multiple users is the most economical way to handle waste management. A shared container system can consist of two or more properties located close to each other. The waste container must have a contact person, who corresponds to the maintenance of the container. The maximum distance for shared container is 1 km.

Information needed of a shared container:

- the contact person
- collected waste
- the location, size, amount and emptying interval of the container
- properties/persons using the container

Waste container

✓ Lid

An intact lid keeps the waste dry, prevents unpleasant odours and deters pests.

✓ Wheels and hand grips

Proper wheels and handgrips ease the transfer of the container and ensure the safety of the waste truck driver.

✓ Suitable for mechanical emptying

The waste container must withstand mechanical loading, be high enough and must have a durable collar. The smallest mechanically loaded waste container has a volume of approximately 140 l.

Do not put to the container

- Flammable and explosive waste
- Liquid waste
- Hazardous waste
- Toilet waste
- Sand or soil
- Large and heavy objects, construction waste
- Electrical devices

- Only sorted mixed waste is allowed to be put in the waste container. Take recyclable waste (metal, glass packages, paper, plastic packages, cardboard packages and end-of-life textiles) to recycling points and hazardous waste, garden waste and large objects (sofas etc.) to Hevossuo waste centre.
- Extra waste may be temporarily left in bags (max. 15 kg) next to the waste container for a fee (see the price list).
- Dust or ash should be packed so that it does not leak into the environment when the waste container is emptied. If the dust/ash does leak, a fee will be charged (see the price list).
- The maximum weight of a manually movable waste container is 60 kg. Overweight containers may be left unloaded.



Emptying interval

The waste container is emptied regularly at the agreed emptying interval (1, 2 or 4 weeks). The day of the week for emptying remains constant (the four-week rhythm means that the waste container is emptied every four weeks, always on, for example, Mondays). The emptying day can be temporarily moved if there is a public holiday during the emptying week or some unforeseen situation occurs. Temporary changes to the emptying day are usually not announced, so it is recommended to keep the waste container permanently in the same place.

You can get an emptying interval of 8 or 12 weeks if the amount of waste is small and the customer has a valid composting notice or a separate biowaste collection contract. An extension of the emptying interval can be arranged by contacting the waste management facility.

Waste disposal fee

The billing interval is 3 months.

The waste disposal fee consists of collection fee and transportation fee. The transportation fee also includes the basic fee (eco fee).

Properties are billed according to the number of agreed waste container emptyings. For waste left next to the waste container, or other special services, an additional fee is charged in accordance with the price list.

Waste disposal fee is charged also in cases when the driver hasn't been able to empty the container for reasons not depending on the driver (for example if snow hasn't been shoveled on the property or if the passage to the container isn't sanded or if there's a loose dog on the yard).

If the passageway to the property is blocked because of a road work or other reason not

depending on the client, a new collection will be ordered automatically as soon as possible.

If your waste container hasn't been emptied

Sometimes the waste container may not be emptied, for example if the container is broken, frozen or contains waste that does not belong there, or the passage to the waste container is blocked or impassable. Sometimes the reason is human error.

Report an uncollected waste container to the waste management customer service or RTK-Palvelu Oy (p. 029 029 3090) as soon as possible so that the cause can be clarified and a new collection can be ordered.

Waste management facility customer service:

jatehuollonlaskutus@rauma.fi

tel. 040 833 1060

On weekdays from 9 a.m. to 3 p.m.

Waste guidance

jateneuvonta@rauma.fi

tel. 044 403 6116

Hevossuo Waste Treatment Centre

hevossuo@rauma.fi

tel. 044 403 6420